A. Recruitment - The process of adding new individuals to a population or subpopulation

B. Internal Partners – persons who receive compensation for work performed at your facility
   a. Represent stakeholders at all levels, including:
      i. Providers
      ii. Front line staff and their managers
      iii. Leaders / administrators
      iv. Across service lines and departments

C. WHY Internal Partners
   a. Build relationships with Patient and Family Advisors
   b. Offer insights into their policy and practice
   c. Offer collaboration in developing safe, timely, effective, equitable and patient-centered care

D. Levels of Internal Partner Participation
   a. Regular Member with a term of service (outlined in by-laws)
      i. Expect to attend meetings
      ii. May offer a substitute if in by-laws
      iii. Spirit of Volunteerism – but meeting should be “on the clock”
      iv. Consider hospitalists, c-suite members, nurse managers, environmental services, food services, respiratory therapy, physical therapy, allied therapies, security, parking – etc.
   b. Ad Hoc Membership
      v. Meet on a short-term basis with the PFAC to work on a specific project or committee
      vi. Included in all communications re: agenda and notes
      vii. Also complete on-boarding training

E. Considerations –
   a. Who – Flexible / must be able to collaborate / must commit to time
   b. What – Diversity in service lines and departments
   c. Include patients and families in selection / training and on-boarding of Internal Advisors
   d. Interview all potential PFAC member candidates

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Save the Date! Next Re-energizing PFACs Event!
Diversity and Inclusion on your PFAC
Registration link:
You are invited to a Zoom meeting.
When: March 15, 2022 02:00 PM Mountain Time (US and Canada)
Register in advance for this meeting:
https://us02web.zoom.us/meeting/register/tZEqde-gqD4rHitHiQYO6gXGau-P-Ggg6Akqd
After registering, you will receive a confirmation email containing information about joining the meeting.